

FAMILY MEMBER CARE

NEWSLETTER
PUBLISHED 3+ TIMES
PER YEAR

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Please visit us
Wednesdays through
Sundays
11:30 am—3:30 PM

Drop by for a Meal or a
Snack

Menu items include:
Specialty Hot Drinks
Soups
Salads
Sandwiches
Baked Goods
Ice Cream

Talk with the nurse about
bringing down your loved
down for a treat.

NEW! If Care Residents
charge Bistro purchases the
transactions will go through
their resident billing account.
Contact the Business Office
for more info.

We accept debit, VISA and MC

Special Care Communities

When visiting a special care community we encourage you to speak quietly and use a gentle approach with residents.

Locked Resident Doors

Reminder that when a resident room is locked, it always can be opened from the inside.

50 YEARS of CARE
1962 - 2012

1550 Oxford Street, White Rock, BC V4B 3R5 Phone: 604-536-3344 E-mail: info@evergreen-home.com

New Resident ID Bracelets

In moving forward to ensure safety for your loved one, Evergreen Care will be implementing a mandatory ID Bracelet over the next few months. This bracelet is important for a number of reasons, including:

1. If your loved one exited the building, for identification purposes this would be essential.
2. To ensure proper identification for specific foods ensuring that allergies are identified.
3. Medication safety.

There will be a nominal cost (\$16) for the bracelet which will be charged directly to the resident's account.

Don't forget to send for labelling all clothing items before they go to the resident.

Reminder Re: Discharge

Recently we have had some questions regarding discharge from Evergreen Care, and we would like to share an excerpt from our Resident Handbook as a reminder to all families:

Following notice of termination, (transfer, bed cancellation by Home Health), or death, the person(s) designated as guardians must remove all personal belongings within 24 hours. Fraser Health requires Evergreen to fill any vacant beds within 48 hours of a resident moving out so in order to give Evergreen enough time to performance any required cleaning or maintenance, we will arrange for removal of personal items after 24 hours at your cost. **Please note that EBCC does not accept donations of furnishings or clothing.**

In special and extreme circumstances Evergreen may be willing to store resident belongings for a short period of time. This may only occur with prior approval from Evergreen management, and a storage fee per week will be charged to the Resident account until the items are removed.

Hat, Sunscreen & Hydration

The warmer weather is **HERE!**
Please help us by encouraging your loved one to drink more liquids when the temperature rises. Thank you for your help.



Helpful Alzheimer information can be found at: alzbc.org/connections-newsletter

Resident Pick-up/Drop-off

After hearing concerns from families, we have implemented a new procedure for picking up and dropping off residents during inclement weather. During inclement weather visitors who are here to pick up or drop off their loved one will be allowed access to the Terraces underground parking in order that the resident may transition to/from the vehicle comfortably.

Key FOBs to access the underground parking for pick-up or drop-off only can be signed out from the main reception desk in the Terraces building. The FOB must be returned to the reception desk and signed back in immediately after drop-off or pick-up. Visitors are not to remove the FOB from the Terraces property.

When exiting the underground parking you do not need a FOB to open the gate, the weight of your vehicle will open the gate to exit.

In underground parking there are two handicapped parking spots that are reserved for pick-up and drop-off of residents. Visitors who access underground during inclement weather to pick-up or drop-off a resident are to only use these two handicapped parking spots, if they are not currently in use..

Visitors who do not return FOBs will be charged a \$50 replacement fee.

Information sheets outlining procedures and a map of underground parking is available from the brochure holder in the Terraces Lobby.

Ray Shepherd Elementary's 'G is for Grandfriends' program wins award

Friday, June 15, 2018



(Back row, left to right) Surrey school trustee Laurae McNally, Caroline Melm and Charan Gill (both from the BC Retired Teachers' Association), and teachers Colleen Siple, Ellen Petersson and Lisa Tome, with seniors from Evergreen Care Home and Ray Shepherd Elementary students.

When Carter Cullen was in Grade 1, he and his classmates at [Ray Shepherd Elementary](#) began visiting seniors at Evergreen Baptist Care Home.

Now in Grade 5, he says going to see his "grandfriends" remains one of his favourite things to do.

"Ever since the first time I was there, I could hardly wait to go back," Carter says. "Looking at their smiles always makes me feel happy inside."