

FAMILY MEMBER

CARE

NEWSLETTER

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April 23 - 29

National

Volunteer Week

Thank you to all our Evergreen Volunteers.

Volunteers have the satisfaction of helping others while enjoying the benefits of staying active and connected.

Want to join our Volunteer Team?

Contact our Chaplain at 604-541-3836



Please visit us Wednesdays through Sundays 11:30 am—3:30 PM

Drop by for a Meal or a Snack Please feel free to bring your loved one down for a treat.

Visit us on:




50 YEARS of CARE
1962 - 2012

EVERGREEN BAPTIST

CAMPUS OF CARE

1550 Oxford Street, White Rock, BC V4B 3R5 Phone: 604-536-3344 E-mail: info@evergreen-home.com



Dear Evergreen Families and Friends,

As most of you know, I have made the decision to move on from Evergreen after almost 6 years in my role as Executive Director. My last day of work will be April

21st. Before I leave I wanted to take the time to express my heartfelt gratitude and appreciation for all you have done to make my time at Evergreen so meaningful. I am leaving with so many wonderful memories. In particular so many of you who I have got to know personally over the years. We have shared difficult and meaningful moments as we have talked about your loved one's health challenges. I am grateful for what you have taught me about caring and advocating

for others. Many of you walked beside our organization in support as we worked with the City of White Rock to make our new care home a reality and we still appreciate your assistance in making this dream come true. I am profoundly grateful for the confidence you have placed in myself and our team as we have done our best to care for your loved one. Thank you from the bottom of my heart for your friendship and trust.

Stephen Bennett,
Executive Director

Parking Update

Our Parking Plan is still in transition, and we appreciate your patience as we complete construction of the parking areas, and finalize the Parking Plan. **Parking Passes:**

In the past Evergreen has been a desired location for those who wish to park here, but do not belong here. In an effort to provide parking for our visitors and staff we have asked all families and visitors that regularly come to Evergreen to purchase a \$5 parking pass. This will ensure that we know you are authorized to park here, and we will not tow your vehicle. If you would like to get a parking pass please do it as soon as you are able. Forms are at reception. Enforcement of our parking area will begin around mid-May. If you only visit Evergreen occasionally, it is not necessary to purchase a pass. All you have to do is include your license plate number when you sign in at reception. When monitoring our lot, this will indicate to us that you are authorized to park here. We hope that within six weeks of this newsletter going out, we will see the completion of our parking area, and delivery bay. It is all dependent on the weather, and an end to all the rain. This will allow trucks to come in and unload with the least possible disruption to our parking area. And it will also give us some more parking spots, including a designated Emergency Vehicle parking area. In the meantime, please be patient and cautious when there are large delivery trucks in the parking area.

Time to File a Tax Return

Please file a 2016 tax return for Residents in Care before the end of April 2017. The 2018 Residential Rate will be based on the 2016 tax return. Thank You for attending to this important matter.

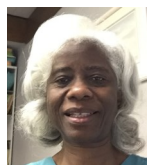
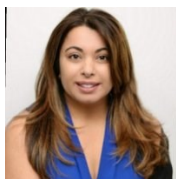
Hat, Sunscreen & Hydration

With warmer weather **SOON** to arrive, and more opportunities for outside activities, family members are reminded to provide a sun hat and sunscreen for residents. Also, please help us by encouraging your loved one to drink more liquids when the temperature rises. Thank you for your help.



Joining our Team in May

A New Residential Care Dental Hygienist will be joining our team: **Hasina West, RDH, Res. Care**, is specially trained for the Geriatric population specifically for those with dementia and physical challenges to provide mouthcare assessments for your loved ones in long-term care. After the Oral Health Assessment, a follow-up for Dental Hygiene treatment can be provided on-site so that transportation out to a dental office can be minimized when mobility limitations arise. If a referral for dental treatment is recommended due to pain or infection, Hasina is also able to collaborate with Dr. Anton James, a mobile dentist who has been providing care for Evergreen residents for the past several years.



We also want to introduce **Dr. Rosemary Jones, Podiatrist** to our Evergreen Team.

Dr. Jones is a Podiatrist and Foot Specialist. She received her Doctor of Podiatric Medicine degree at the University of Osteopathic Medicine and Health Sciences in Des Moines, Iowa. After completing a residency at the Veterans Hospital in Huntington, WV., she moved to Canada. In February 1992 she opened, and continues to maintain, a successful Podiatric Clinic in White Rock, BC. She specializes in diabetic foot care, ingrown and thick nails, foot pain, corns/callus/warts, cracked heels and athlete's foot.

More information and costs for these services will be available around mid-May. Please watch for it.

Where Can You Find...

Concerns and Compliment Forms - Available at the main reception, and at the Communication Centre on each floor.

Questions About Billing - Contact Michelle at 604-541-3824

Guest Suite Rental - Contact Colleen at 604-541-3816

Lost clothing - Contact Janice (604-541-3837) or Kate (604-541-3813) to visit the lost clothing room

Terraces Hair Salon - 604-541-3827

Want to Book the Chapel or Manor Lounge for an event?

- Contact Colleen at 604-541-3835

Other ???? - Refer to your Resident Handbook

If you have **questions regarding care**, please first speak with the care team on the neighbourhoods.

Oxford - 2nd Floor Nurse (604)541-3825

Diamond - 3rd Floor Nurse (604)541-3831

Emerald - 4th Floor Nurse (604)-541-3829

Oasis - 5th Floor Nurse (604)541-5085

Vista - 6th Floor Nurse (604)541-5086

Pacific - 7th Floor Nurse (604)541-5087

Summit - 8th Floor Nurse (604)541-5088

Wisteria - 2nd Floor Pointe Nurse (604)541-3846

Magnolia - 3rd Floor Pointe Nurse (604)541-3841



Quick News Updates:

- There are NEW adaptive clothing catalogues at the Terraces Reception. Feel free to take a copy if you are interested in adaptive clothing for your loved one. Orders should be placed directly with the supply company.
- Our Recreation Department has a **wish-list** of items that would help to enhance their programming. If you can help with donation of any of these items, please contact the Recreation Department at 604-541-3833:
 - ⇒ Family games (board games and active games)
 - ⇒ Cookie Cutters & other baking supplies
 - ⇒ Gardening supplies, including: soil, flowers, garden gloves, larger pots
 - ⇒ Crafting Supplies
 - ⇒ Sun Hats & Sun Glasses
- Flu season is over, but everyone still needs to be diligent with handwashing, and not coming to visit if you sick. Thank you for helping to keep our residents healthy.
- Friends and Family Members are reminded that if they wish to have a meal at Evergreen with their loved one, they need to purchase a meal ticket from the Main Receptionist in the Terraces, or the Care Staff in the Pointe.

Chapel Update



The drywall is completed. The exterior is taking shape. Fire protection sprinklers and electrical are yet to be finished. Flooring will happen after walls have been painted. Then a thorough cleaning must take place. We are still waiting on dry weather. We are hopeful that the chapel with its new lobby and expansion will open sometime in mid-May. The chaplaincy department office will eventually be located in the former board room by the chapel.

Provincial Election Voting

Elections BC will be holding special voting stations here at Evergreen for all of our residents. All residents will receive a voting card in the mail to bring with them to vote. If you would like to bring your loved one to vote, please feel free to do so.

Terraces Residents: Voting will be held on Friday, May 5 from 8:30 am to 3:00 pm in the Restorative Therapy room, across from the Main Receptionist in the Terraces
Pointe Residents: Voting will be held in the Heights building on Monday May 8, from 8:30-12:30, in the lobby

EBCC Mission: Demonstrating God's love, we will provide safe, quality health care that meets the physical, social, mental and spiritual needs of residents in a campus of care community where all can live with dignity.